

ANNOUNCING!

SUPERVISOR'S BOOT CAMP 2014: BOOTS ON THE GROUND



***HOW DO YOU MAXIMIZE THE PERFORMANCE OF AN EMPLOYEE?
WHEN DO YOU DANGLE THE CARROT OR APPLY THE STICK?
WHAT DO YOU DO WHEN CONFRONTED WITH EGREGIOUS BEHAVIOR?***

Supervisor's Boot Camp 2013 focused on the "nuts and bolts" of supervision. This year we are taking it to the next level with a "boots on the ground" approach: the essential conversations of supervision.

Attendees will learn how-to approaches to the conversations relating to:

- * **Coaching for improved performance**
- * **Tackling those tough disciplinary situations**
- * **Confronting conflict, harassment, and bullying within the team**

JOIN US!

Friday – April 25, 2014 ~ 8:30- 11:30am

Greater Naples Chamber of Commerce Leadership Room

FREE for up to 3 attendees for Employer's Association members

\$79 for HR Greater Naples Chamber members

\$89 for all other supervisors who need help with these conversations

LAST YEAR WAS A SOLD OUT EVENT. RSVP EARLY to
brian@talentforcesolutions.com

THIS WORKSHOP WILL BE HIGHLY INTERACTIVE, WITH SMALL GROUP CASE STUDIES IN WHICH PARTICIPANTS WILL APPLY LEARNED PRINCIPLES AND COMMUNICATION TECHNIQUES

